

POLLEN STREET SOCIAL

JASON AHERTON

CANCELLATION POLICY

All tables booked for less than four (4) guests may be cancelled with no charge up until 6:00 p.m. on the day of the booking.

For cancellations or no-shows of parties of four (4) and above which occur within the 24-hour period prior to the booking time, a charge of £40 per person will apply.

We should also be notified of any reduction in the number of diners 24 hours prior to the reservation to avoid being charged for the anticipated number of diners.

In this scenario, a charge of £40 per person will also apply should four (4) and above drop out from the party on the day.

Please note that Sunday is a business closure day and as such does not count towards any cancellation period.

Cancellations for tables of four (4) or more will need to be made in writing by emailing reservations@pollenstreetsocial.com

Please note that all reservations for lunch and dinner have a seating time of two hours unless otherwise stated at time of booking.

Should your plans change, please do let us know.

We look forward to welcoming you to Pollen Street Social.